Error codes list for: Handset 4

* Reset procedure:

Press up- & down button at the same time untill the frame has reached the lowest position. A beep will sound when the reset process is complete and the up- & down buttons can be released.

501 3 beeps, more operating, until the desk is connot synchronise during reset) 1) The desk will recover after 3 minutes in stand-by modus. After this standby mode, the desk should work again. 502 2 beeps Orenue Moving the frame for 300 minutes in stand-by protection is continuously or forguently use of the buttons will activate the orther strengtoction. 1) The desk will recover after 3 minutes in stand-by modus. After this standby mode, the desk should work again. 502 2 beeps Unbalance protection Detecting the variation of the operate the desk. 503 No beep, more reserves 40 mm, no matter pressing the button or not. Anti-collision protection protection protection more accessive variation detected in a object, become uneven or has shifted in an object. 1) Remove heavy load (if any) from desk to lower the ore uneven or has shifted in an object. Column M1 (motor 1) is or ortante in detected, no hall sensor. Column is not moving. 221 1 long beep (2 socida) No hall sensor from M1 motor wore from M1 motor wore from M2 motor wore from M2 motor wore from M1 motor wing and the other column M1/M2. prefo	Error code	Number of beeps	Protection	Situation	Solution
3 beeps when is completely recoverd protection frequently use of the buttons will activate the overhaat protection. modus. After this standby mode, the desk should work again. 302 2 beeps Unbalance protection Difference between 2 columns is more than 10 min. 1) Perform reset * and operate the desk. 303 No beep, matter pressing the button or not. Anticollision Detecting the variation of electric current column will sop when excessive variation difference between 2 columns is grow the accessing the button or not. 1) If no obstacle occurs, the desk is operation al after electric current column will variation angles during overloaded or internal transmission is jammed. 31 5 beeps M1 motor over- current protection Column M1 (motor 1) is overloaded or internal transmission is jammed. 31 1 long beep (2 seconds) No hall sensor from M2 Only current is detected, no hall sensor. Column is not moving. 1) Remove heavy load (if any) from desk to lower the power consumption to operate the desk. 321 1 long beep (2 seconds) No hall sensor from M2 Only current is detected, no hall sensor. Column is not moving. 1) Preform reset* and operate the desk. 331 4 beeps No current from M2 No current from M3 Only current is detected from column M1 (motor 2). One column is not moving and the other columns slighty shakes. 1) Check	E00	No beep	performed	fully completed. (if desk is 100 mm from the lowest position or less, the desk cannot synchronise during reset)	
protectioncolumns is more than 10 min.2) If the desk still cannot be operated normally. Then make sure the desk is cleared. After that, perform another reset.203No beep, Reverses 40 mm, no matter pressing the button or not.Anti-collisionDetecting if the variation of electric current column will reserving.1) If no obstacle occurs, the desk is operational after reserving.204No beep, Reverses 50 mm, no matter pressing the button or not.Sensi touch protectionDetecting if the desk has current imme.1) Renove heavy load (if any) from desk to lower the postacle occurs. remove the obstacle and the desk is operational.2115 beepsM1 motor over current arotectionColumn M1 (motor 1) is overloaded or internal transmission is jammed.1) Remove heavy load (if any) from desk to lower the postacle cocurs. remove the obstacle and the desk is operational.2125 beepsM1 motor over current arotectionColumn M1 (motor 1) is overloaded or internal transmission is jammed.1) Remove heavy load (if any) from desk to lower the postacle cocurs. remove the obstacle and the desk.2121 long beep (2 seconds)No hall sensor.0) reternal not moving.1) If not desk.221 long beep (2 seconds)No hall sensor.0) reternal is detected, no hall sensor.1) Perform reset* and operate the desk.231 long beep (2 seconds)No hall sensor.0) return is detected and not moving.1) Check if the column plugs are well connected, preform are set* and operate the desk.231 long beep (2 seconds)No land	E01	3 beeps when operating, until the desk	protection	seconds continuously, or frequently use of the buttons will activate the	modus. After this standby mode, the desk should work
Reverses 40 mm, no stop when excessive 2) If any obstacle occurs: remove the obstacle and the desk is operational. 204 No beep, Sensi touch certain time. 2) If any obstacle occurs: remove the obstacle and the desk is operational. 204 No beep, Sensi touch Detection certain time. 2) If any obstacle occurs: remove the obstacle and the desk is operational. 201 S beeps M1 motor over- current is column M1 (motor 1) is overladed or internal protection 1) Remove heavy load (if any) from desk to lower the power consumption to operate the desk. 211 S beeps M1 motor over- current is detected, no hall sensor 0.01 current is detected, no hall sensor 1) Preform reset* and operate the desk. 212 1 long beep (2 seconds) No hall sensor Only current is detected, no hall sensor 1) Preform reset* and operate the desk. 213 1 long beep (2 seconds) No hall sensor Only current is detected, no hall sensor 1) Preform reset* and operate the desk. 2331 4 beeps No current from M2 No current from No current is detected, no hall sensor. 1) One column is not moving. 333 4 beeps No current from Solum M2 (motor 3). 1) reform code changes, the column is defected M33 333 4 beeps No current from Solum M	E02	2 beeps		columns is more than 10	2) If the desk still cannot be operated normally. Then make sure the desk is cleared. After that, perform
Reverses 50 mm, no matter pressing the button or not.protectioncollided with an object, become uneven or has shifted in angles during operation.I Remove heavy load (if any) from desk to lower the protection2115 beepsM1 motor over current protectionColumn M1 (motor 1) is overloaded or internal transmission is lammed. transmission is lammed. 	E03	Reverses 40 mm, no matter pressing the	Anti-collision	electric current column will stop when excessive variation detected in a	reserving. 2) If any obstacle occurs: remove the obstacle and the
Subsectioncurrent protection protectionoverloaded or internal transmission is iammed. Column M2 (motor 2) overloaded or internal transmission is jammed.power consumption to operate the desk. (Clotor M2) (motor 2) is esert and operate the desk. (Clotor M1)power consumption to operate the desk. 	E04	Reverses 50 mm, no matter pressing the		collided with an object, become uneven or has shifted in angles during	
current protectionoverloaded or internal transmission is jammed.3) If reset* can't be preformed or the error keeps being tradiction from M12211 long beep (2 seconds)No hall sensor from M1Only current is detected, no hall sensor. Column is 	E11		current	overloaded or internal transmission is jammed.	 power consumption to operate the desk. 2) If the desk still can't be operated normally, preform reset* and operate the desk. 3) If reset* can't be preformed or the error keeps being triggered, column could be defected. After replacement of column M1/M2, preform reset* and operate the desk. 1) Preform reset* and operate the desk. 2) If reset * can't be preformed or the error keeps being triggered, column could be defected. After replacement of column M1/M2, preform reset* and operate the desk.
seconds)from M1no hall sensor. Column is not moving.2) If reset * can't be preformed or the error keeps being triggered, column could be defected. After replacement of column is not moving.2221 long beep (2 seconds)No hall sensor from M2Only current is detected, no hall sensor. Column is not moving.of column M1/M2, preform reset* and operate the desk.2334 beepsNo current from M1No current is detected from column M1 (motor 1). One column is not moving and the other colums slightly shakes.1) Check if the column plugs are well connected, preform a reset* and operate the desk.2344 beepsNo current from M2No current is detected from column M1 (motor 1). One column is not moving and the other columns slightly shakes.1) Check if the column plugs are well connected, preform a reset* and operate the desk.2334 beepsNo current from M2No current is detected from column M2 (motor 2). One column is not moving and the other columns slightly shakes.1) Check if the column plugs are well connected, preform a reset* and operate the desk.2334 BeepsNo current from No current from No current is detected from column M2 (motor 3). One column is not moving and the other columns slightly shakes.2) If the error code changes, the column is defect and need to be replaced.2334 BeepsNo current from No current from No current is detected from column M3 (motor 3). One column is not moving and the other columns slightly shakes.Make sure that the power plug is correctly connected to the socket.	E12	5 beeps	current	overloaded or internal	
222 Proing beep (2 seconds) No hall sensor from M2 Only current is detected, no hall sensor. Column is not moving. 223 1 long beep (2 seconds) No hall sensor from M3 Only current is detected, no hall sensor. Column is not moving. 1) Check if the column plugs are well connected, preform a reset* and operate the desk. 231 4 beeps No current from M1 No current is detected from column M1 (motor 1). One column is not moving and the other columns slightly shakes. 1) Check if the column plugs are well connected, preform a reset* and operate the desk. 232 4 beeps No current from M2 No current from No current is detected from column M2 (motor 2). One column is not moving and the other columns slightly shakes. 1) Check if the column plugs are well connected, preform a reset* and operate the desk. 233 4 Beeps No current from M3 No current from M3 No current is detected from column M2 (motor 3). One column is not moving and the other columns slightly shakes. 2a) If the error code changes, the column is defect and need to be replaced. 233 4 Beeps No current from M3 No current from moving and the other columns slightly shakes. 2b) If the error code changes, the control box is defect and needs to be replaced. 24 No beep No current The frame does not moving and the green power light on the control box does Make sure that the power plug is correctly connected to the socket. </td <td>E21</td> <td>seconds)</td> <td>from M1</td> <td>no hall sensor. Column is not moving.</td>	E21	seconds)	from M1	no hall sensor. Column is not moving.	
seconds)from M3no hall sensor. Column is not moving.E314 beepsNo current from M1No current is detected from column M1 (motor 1). One column is not moving and the other columns slightly shakes.1) Check if the column plugs are well connected, preform a reset* and operate the desk. 2) If reset* can't be preformed or the error keeps being triggered, column or control box could be defect. Now try to switch the cables connected to M1, M2 or M3 on the control box to see if the error code changes and perform solution 2a or 2b. 2a) If the error code changes, the column is defect and need to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced.8No current from M3No current is detected from column M3 (motor 3). One column is not moving and the other columns slightly shakes.Make sure that the power plug is correctly connected to the socket.No beepNo currentThe frame does not move and the green power light on the control box doesMake sure that the power plug is correctly connected to the socket.	E22			no hall sensor. Column is	
M1from column M1 (motor 1). One column is not moving and the other columns slightly shakes.a reset* and operate the desk. 2) If reset* can't be preformed or the error keeps being triggered, column or control box could be defect. Now try to switch the cables connected to M1, M2 or M3 on the control box to see if the error code changes and perform solution 2a or 2b. 2a) If the error code changes, the column is defect and need to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced.E334 BeepsNo current from M3No current is detected from column M3 (motor 3). One column is not moving and the other columns slightly shakes.Make sure that the power plug is correctly connected to the socket.No beepNo currentThe frame does not move and the green power light on the control box doesMake sure that the power plug is correctly connected to the socket.	E23	• • •		no hall sensor. Column is	
M2from column M2 (motor 2). One column is not moving and the other columns slightly shakes.solution 2a or 2b. 2a) If the error code changes, the column is defect and need to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box is defect and needs to be replaced. 2b) If the error code remains the same, the control box doesNo beepNo currentThe frame does not move and the green power light on the control box doesMake sure that the power plug is correctly connected to the socket.	E31	4 beeps		from column M1 (motor 1). One column is not moving and the other	2) If reset* can't be preformed or the error keeps being triggered, column or control box could be defect. Now try to switch the cables connected to M1, M2 or M3 on the
E33 4 Beeps No current from Mo current is detected from column M3 (motor 3). One column is not moving and the other columns slightly shakes. No beep No current The frame does not move and the green power light on the control box does	E32	4 beeps		from column M2 (motor 2). One column is not moving and the other	solution 2a or 2b. 2a) If the error code changes, the column is defect and need to be replaced. 2b) If the error code remains the same, the control box is
and the green power light the socket. on the control box does	E33	4 Beeps		from column M3 (motor 3). One column is not moving and the other	uerect and needs to be reblaced.
	-	No beep	No current	and the green power light on the control box does	